

# **PHS PCS Orders**

## **User Guide**



Version 1.0

Prepared by  
Commandant (CG-631)

U.S. Coast Guard  
2703 Martin Luther King Jr. Ave SE  
Washington, DC 20593

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## CREATE ORDER

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**Introduction** This section provides procedures for creating a PCS order for a PHS member. These orders are considered 'no-cost'. The member must have an EmplID in Direct Access and the order begin and end dates cannot be before a member's hire date on their job data record.

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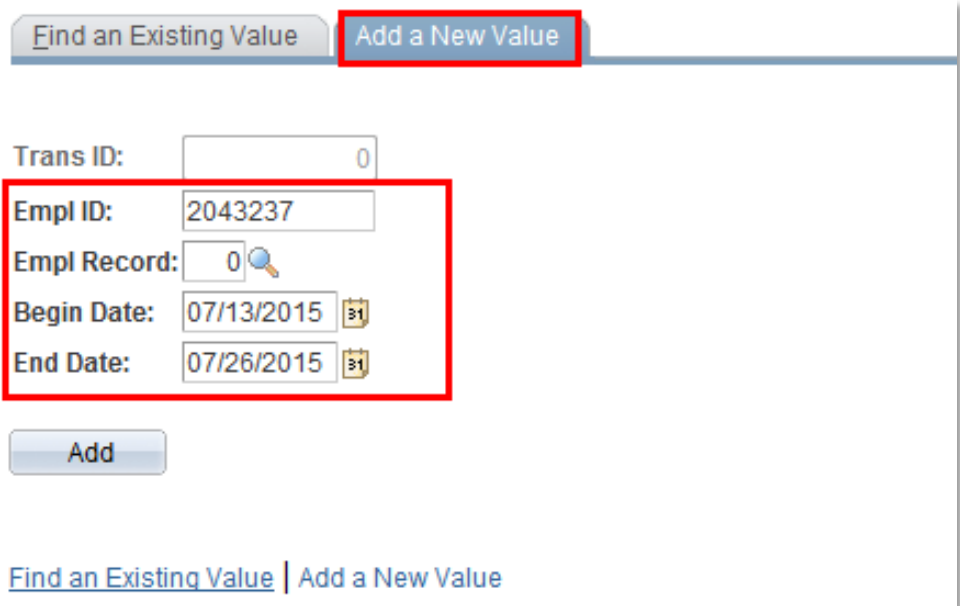

**Menu Path(s)** Menu Navigation: Orders > PCS Orders  
Portal Pagelet: Orders > PCS Orders

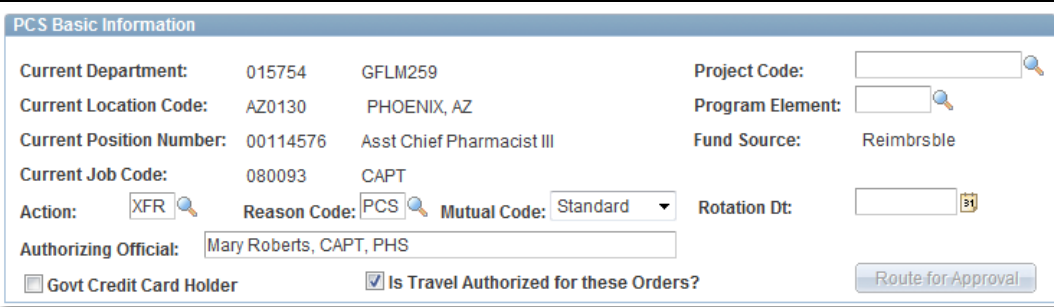
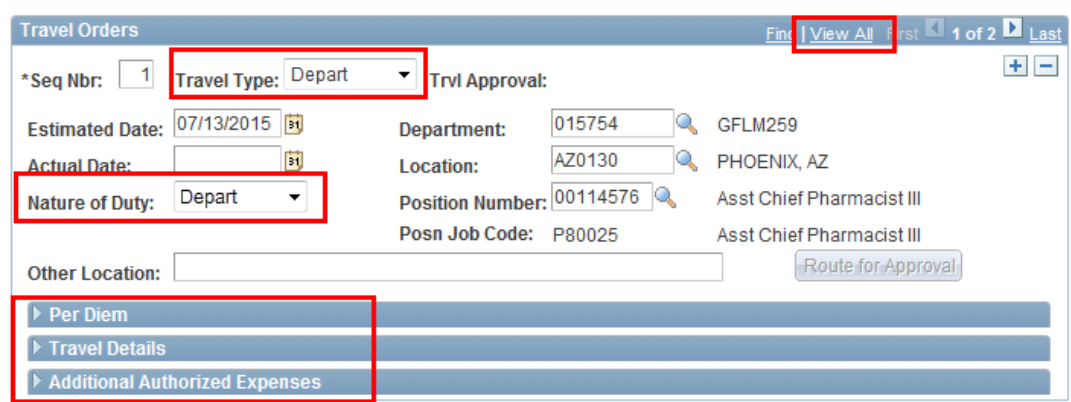

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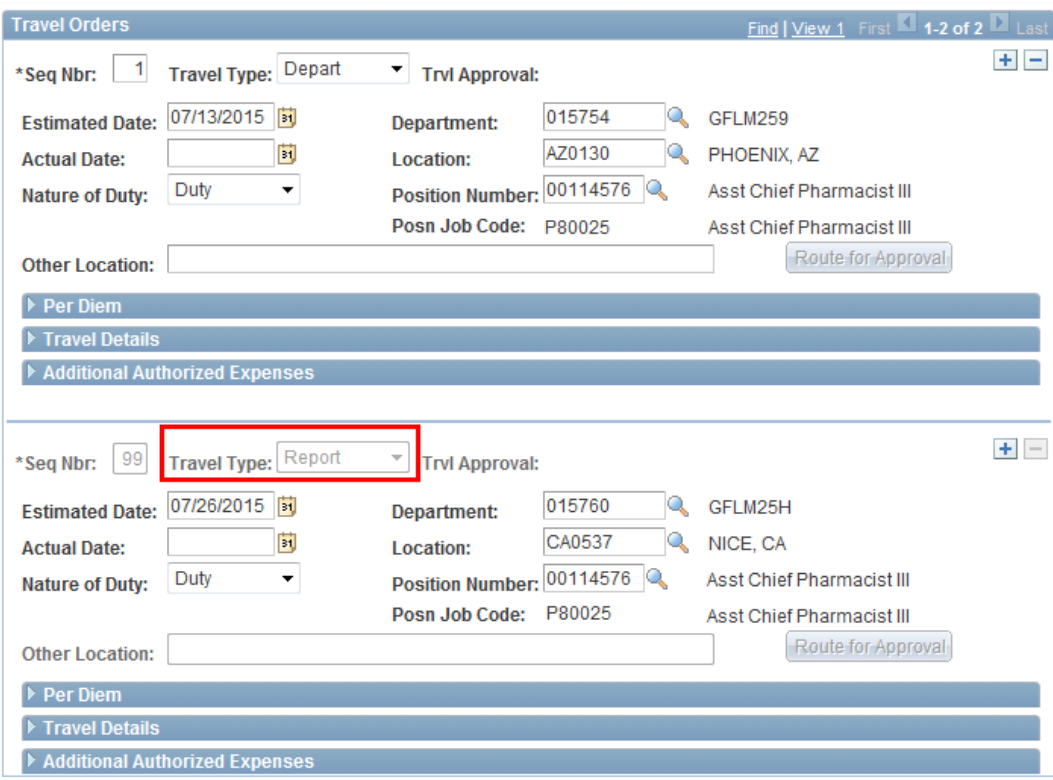
**Need Help?** If you do not know what data to enter/select for a certain field or have any questions regarding Direct Access, contact PPC Customer Care:

- The web address for support is <http://www.uscg.mil/ppc/ccb/>.
  - Customer Service phone number is: (866) 772-8724 (toll free) or (785) 339-2200.
  - Phone support hours are 0700-1600 (central time) Monday through Friday (and select weekends as posted on <http://www.uscg.mil/ppc/ccb/>.)
- 

**Procedure** The following steps will show you how create and save a PCS order.

Step	Action
1	<p>Click on the <b>PCS Orders</b> link in the Orders portal pagelet.</p> <p>Enterprise Menu navigation: Orders &gt; PCS Orders</p> 
2	<p>On the PCS Orders search page, click the <b>Add a New Value</b> tab. Enter the following:</p> <ul style="list-style-type: none"> <li>▪ <b>Empl ID</b> = member's employee ID</li> <li>▪ <b>Empl Record</b> = click the look up and then select the row where Regulatory Region = PHS and Business Unit = OFFPH or OFEPH.</li> <li>▪ <b>Begin Date/End Date</b> = enter when the member is expected to depart and report at their new assignment.</li> </ul>  <p><a href="#">Find an Existing Value</a>   <a href="#">Add a New Value</a></p> <p> For PCS orders where the member departs and reports to their new assignment on the same day (e.g. interoffice transfer), enter the same dates as the begin and end dates.</p> <p>Click the <b>Add</b> button.</p>
3	<p>In the PCS Basic Information section, enter/select any relevant information. Project Code and Program Element fields are for USCG use only. <b>DO NOT CHANGE THE ACTION AND REASON CODE DEFAULTS.</b></p>

Step	Action
	
4	<p>In the Travel Orders section, for the <b>Depart</b> travel type, select the following:</p> <ul style="list-style-type: none"> <li><b>Nature of Duty</b> = Depart</li> </ul> <p>Add additional depart-related information in the <b>Per Diem</b>, <b>Travel Details</b>, and/or <b>Additional Authorized Expenses</b> section. Expand each section by clicking the arrow.</p> <p>Leave the Actual Date field blank. This date is entered when the member departs and the Departing Details is submitted for approval.</p>  <p>Then, click the <b>View All</b> link. This will display both the Depart and Report travel rows.</p> <p> The Estimated Dates default from the Begin Date and End Date entered on the Add a New Value page.</p>
5	<p>For the <b>Report</b> row, enter/select:</p> <ul style="list-style-type: none"> <li><b>Department</b></li> <li><b>Location</b></li> <li><b>Position</b></li> <li><b>Nature of Duty</b></li> </ul> <p>Leave the Actual Date field blank. This date is entered when the member reports and the Reporting Details is submitted for approval.</p>

Step	Action
	 <p>The screenshot displays the 'Travel Orders' interface with two entries. The first entry, with sequence number 1, is a 'Depart' order for a travel date of 07/13/2015 from Phoenix, AZ. The second entry, with sequence number 99, is a 'Report' order for a travel date of 07/26/2015 from Nice, CA. The 'Travel Type' dropdown for the second order is highlighted with a red box. Both orders are for the same position, 'Asst Chief Pharmacist III'.</p>
6	<p>In the <b>Delay En Route</b> section, enter the member's travel delays (if there are any gaps in the Begin and End dates, these days must be accounted for in the Delay En Route section).</p> <p>When entering Delay En Route, the first Begin Date must be the day after the Estimated Date to Depart. The last End Date must be the same as the Estimated Date to Report.</p>

Step	Action																		
	<div data-bbox="285 273 1334 1230" data-label="Form"> <p><b>Travel Orders</b> Find   View 1 First 1-2 of 2 Last</p> <p>*Seq Nbr: 1 Travel Type: Depart Trvl Approval: [Buttons]</p> <p>Estimated Date: 07/13/2015 [Calendar] Department: 015754 GFLM259</p> <p>Actual Date: [Calendar] Location: AZ0130 PHOENIX, AZ</p> <p>Nature of Duty: Duty Position Number: 00114576 Asst Chief Pharmacist III</p> <p>Posn Job Code: P80025 Asst Chief Pharmacist III</p> <p>Other Location: [Text] [Route for Approval]</p> <p>Per Diem [Expand]</p> <p>Travel Details [Expand]</p> <p>Additional Authorized Expenses [Expand]</p> <hr/> <p>*Seq Nbr: 99 Travel Type: Report Trvl Approval: [Buttons]</p> <p>Estimated Date: 07/26/2015 [Calendar] Department: 015760 GFLM25H</p> <p>Actual Date: [Calendar] Location: CA0782 OAKLEY, CA</p> <p>Nature of Duty: Duty Position Number: 00114576 Asst Chief Pharmacist III</p> <p>Posn Job Code: P80025 Asst Chief Pharmacist III</p> <p>Other Location: [Text] [Route for Approval]</p> <p>Per Diem [Expand]</p> <p>Travel Details [Expand]</p> <p>Additional Authorized Expenses [Expand]</p> <p>Delay En route [Expand]</p> <table border="1"> <thead> <tr> <th></th> <th>Begin Date</th> <th>End Date</th> <th>Delay En route</th> <th>Days</th> <th></th> </tr> </thead> <tbody> <tr> <td>1</td> <td>07/14/2015 [Calendar]</td> <td>07/22/2015 [Calendar]</td> <td>Leave INCONUS [Dropdown]</td> <td>9</td> <td>[+/-]</td> </tr> <tr> <td>2</td> <td>07/23/2015 [Calendar]</td> <td>07/26/2015 [Calendar]</td> <td>Travel Time [Dropdown]</td> <td>4</td> <td>[+/-]</td> </tr> </tbody> </table> <p>1) These dates cannot overlap each other.  2) These dates cannot overlap an already scheduled leave.  3) If the member has planned TDY en route, use the Formal Training option to account for that delay. If the member has multiple leave periods, combine the leave into one row and place it before the Formal Training. Then, break down the Delay En Route in the Order Notes.  4) For orders involving leave only, use the Actual Day of Report value to avoid a system error.</p> <p><b>!</b> Any leave indicated here will trigger an absence event when the order detail is approved. This absence event will deduct from the member's leave balance when the begin/end dates are hit.</p> </div>		Begin Date	End Date	Delay En route	Days		1	07/14/2015 [Calendar]	07/22/2015 [Calendar]	Leave INCONUS [Dropdown]	9	[+/-]	2	07/23/2015 [Calendar]	07/26/2015 [Calendar]	Travel Time [Dropdown]	4	[+/-]
	Begin Date	End Date	Delay En route	Days															
1	07/14/2015 [Calendar]	07/22/2015 [Calendar]	Leave INCONUS [Dropdown]	9	[+/-]														
2	07/23/2015 [Calendar]	07/26/2015 [Calendar]	Travel Time [Dropdown]	4	[+/-]														
7	If the member has dependents, click the arrow to open the <b>Dependents Authorized for Travel</b> section.																		

**Travel Orders** Find | View 1 First 1-2 of 2 Last

\*Seq Nbr: 1 Travel Type: Depart Trvl Approval: [Buttons]

Estimated Date: 07/13/2015 [Calendar] Department: 015754 GFLM259

Actual Date: [Calendar] Location: AZ0130 PHOENIX, AZ

Nature of Duty: Duty Position Number: 00114576 Asst Chief Pharmacist III

Posn Job Code: P80025 Asst Chief Pharmacist III

Other Location: [Text] [Route for Approval]

Per Diem [Expand]

Travel Details [Expand]

Additional Authorized Expenses [Expand]

---

\*Seq Nbr: 99 Travel Type: Report Trvl Approval: [Buttons]

Estimated Date: 07/26/2015 [Calendar] Department: 015760 GFLM25H

Actual Date: [Calendar] Location: CA0782 OAKLEY, CA

Nature of Duty: Duty Position Number: 00114576 Asst Chief Pharmacist III

Posn Job Code: P80025 Asst Chief Pharmacist III

Other Location: [Text] [Route for Approval]

Per Diem [Expand]

Travel Details [Expand]

Additional Authorized Expenses [Expand]

Delay En route [Expand]

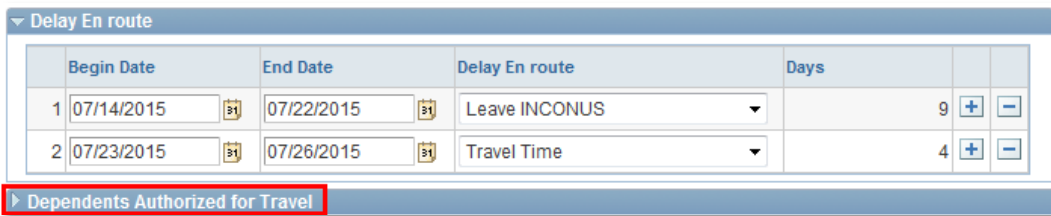
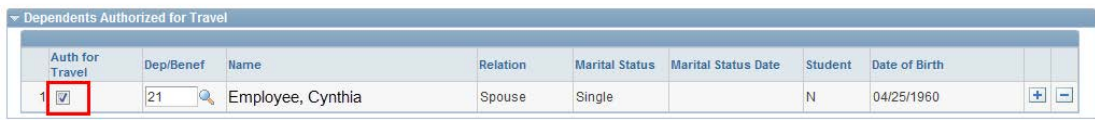

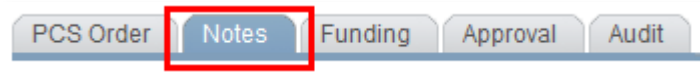
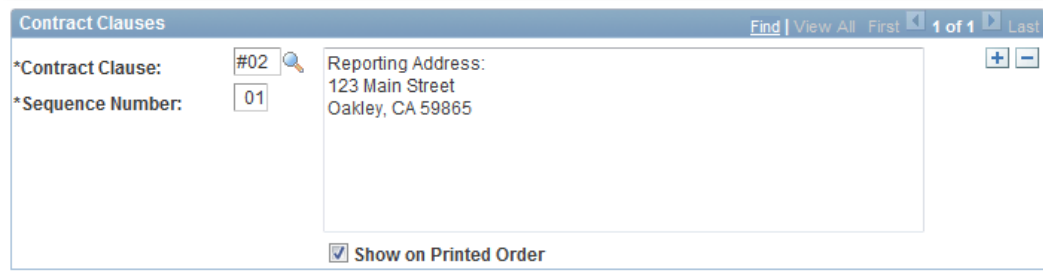

	Begin Date	End Date	Delay En route	Days	
1	07/14/2015 [Calendar]	07/22/2015 [Calendar]	Leave INCONUS [Dropdown]	9	[+/-]
2	07/23/2015 [Calendar]	07/26/2015 [Calendar]	Travel Time [Dropdown]	4	[+/-]

1) These dates cannot overlap each other.  
2) These dates cannot overlap an already scheduled leave.  
3) If the member has planned TDY en route, use the Formal Training option to account for that delay. If the member has multiple leave periods, combine the leave into one row and place it before the Formal Training. Then, break down the Delay En Route in the Order Notes.  
4) For orders involving leave only, use the Actual Day of Report value to avoid a system error.

**!** Any leave indicated here will trigger an absence event when the order detail is approved. This absence event will deduct from the member's leave balance when the begin/end dates are hit.

7



If the member has dependents, click the arrow to open the **Dependents Authorized for Travel** section.

Step	Action
	
8	<p>Check the <b>Auth for Travel</b> checkbox for each dependent that is authorized to travel. If dependents aren't listed, use the look up to search for each dependent.</p>  <p> Dependents must be first added as dependents using the Dependent/Beneficiary component to be listed here.</p>
9	<p>Click the <b>Notes</b> tab to enter the member's reporting location address and other contract clauses (if applicable).</p> 
10	<p>In the Contract Clauses section, enter/select the following:</p> <ul style="list-style-type: none"> <li>▪ <b>Contract Clause</b> = click the look up and select the '#02' value</li> <li>▪ <b>Sequence Number</b> = 01</li> <li>▪ <b>Show on Printed Order</b> = checked</li> </ul> <p>In the Notes field, 'Reporting Address:' text will display. Enter the reporting address below this text.</p>  <p>If other contract clauses are necessary, click the + icon to insert a row and select/enter the contract clause and sequence number.</p> <p> The sequence number determines in which order the clause displays on the printed order.</p>
11	<p>Click the <b>Save</b> button. Upon save, the Itinerary section will display the travel details</p>



Step

Action

Itinerary									Customize   Find			First	1-4 of 4	Last
Seq Nbr	Travel Type	Travel Approval	Estimated Date	Actual Date	Nature of Duty	Deptid Description	Position Description	Location Description						
1	Depart		07/13/2015		Duty	GFLM259	Asst Chief Pharmacist III	PHOENIX, AZ						
			07/14/2015		Leave INCONUS									
			07/23/2015		Travel Time									
99	Report		07/26/2015		Duty	GFLM25H	Asst Chief Pharmacist III	OAKLEY, CA						

## SUBMIT FOR APPROVALS

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**Introduction** This section provides procedures for submitting a PCS order for approvals. After an order is created and saved, the following must be routed for approvals:

- Order Details
  - Depart Details
  - Report Details
  - Multiple Details
- 

**Menu Path(s)** Menu Navigation: Orders > PCS Orders

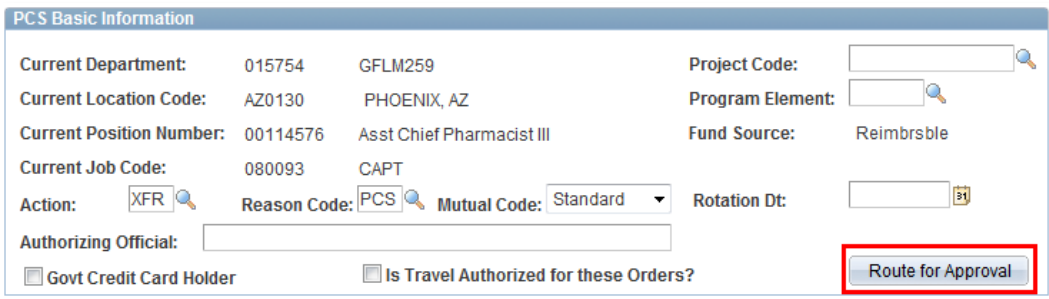
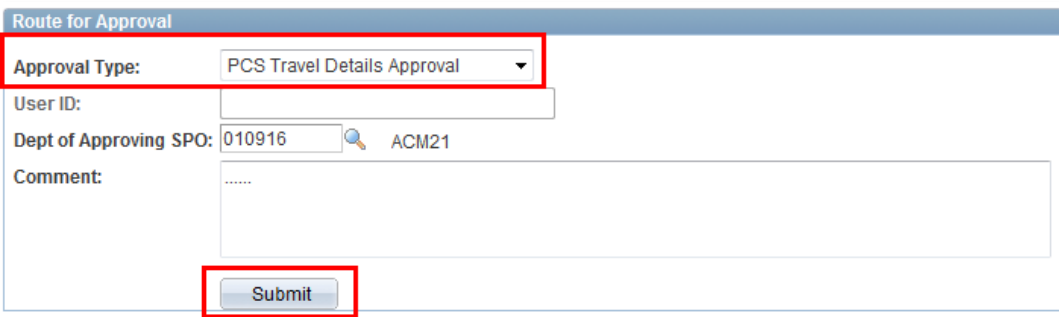
Portal Pagelet: Orders > PCS Orders



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  - Customer Service phone number is: (866) 772-8724 (toll free) or (785) 339-2200.
  - Phone support hours are 0700-1600 (central time) Monday through Friday (and select weekends as posted on <http://www.uscg.mil/ppc/ccb/>.)
- 

**Procedure** The following steps will show you how to submit an order for approval. All fields with an asterisk (\*) are required fields.

Step	Action
1	<p>After an order is created and saved, the <b>Route for Approval</b> button in the PCS Basic Information section will become active.</p>  <p>Click the <b>Route for Approval</b> button to route the order details for approval. You must initiate this approval process by clicking this button.</p>
2	<p>In the Route for Approval section, select/enter:</p> <ul style="list-style-type: none"> <li>▪ <b>Approval Type</b> = PCS Travel Details Approval</li> <li>▪ <b>Comment</b> = enter any comments</li> </ul>  <p>Click the <b>Submit</b> button.</p>
3	<p>After submission, the PCS Travel Details Approval section will display. Click the Multiple Approvers link to view a list of the approvers. Only one of these approvers has to approve the request.</p>

Step	Action
	<div data-bbox="289 275 1338 995"> <h3>PCS Travel Details Approval</h3> <div> <span>PCS Order Travel Details: Pending</span> <a href="#">View/Hide Comments</a> </div> <p>One Approval Level</p> <div> <p><b>Skipped</b></p> <p> Test Initiator SPO Supervisor 08/08/15 - 3:39 PM</p> </div> <div> <p><b>Pending</b></p> <p> <a href="#">Multiple Approvers</a> SPO Supervisor</p> </div> <div> <p><b>Comments</b></p> <p><b>Test Initiator at 08/08/15 - 3:39 PM</b></p> <p>.....</p> <hr/> <p><b>System at 08/08/15 - 3:39 PM</b> Requester (2113705) is approver on step number 1, path 1, stage 10, which has self-approval disabled! (18081,1031)</p> </div> </div>
4	After the Order details have been approved, the Request for Approval button becomes active for the Depart and Report row.
5	<p>Repeat these steps to submit the Depart details for approval. Enter the Actual Date for the Depart row and click the Request for Approval button from the Depart row. After the Depart details have been approved, enter the Actual Date for the Report row and click the Request for Approval button from the Report row. <b>Actual Dates cannot be future dates but can be past dates.</b></p> <p>If Actual Dates differ from the Estimated Dates, you will be required to update the Delay En Route data accordingly.</p>

Step	Action
------	--------

**Travel Orders** Find | View 1 First 1-2 of 2 Last

\*Seq Nbr: 1 Travel Type: Depart Trvl Approval: [Buttons]

Estimated Date: 07/13/2015 Department: 015754 GFLM259  
 Actual Date: 07/15/2015 Location: AZ0130 PHOENIX, AZ  
 Nature of Duty: Duty Position Number: 00114576 Asst Chief Pharmacist III  
 Posn Job Code: P80025 Asst Chief Pharmacist III  
 Other Location: [Field] [Route for Approval]

▶ Per Diem  
 ▶ Travel Details  
 ▶ Additional Authorized Expenses

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Seq Nbr: 99 Travel Type: Report Trvl Approval: [Buttons]

Estimated Date: 07/26/2015 Department: 015760 GFLM25H  
 Actual Date: [Field] Location: CA0782 OAKLEY, CA  
 Nature of Duty: Duty Position Number: 00114576 Asst Chief Pharmacist III  
 Posn Job Code: P80025 Asst Chief Pharmacist III  
 Other Location: [Field] [Route for Approval]

▶ Per Diem  
 ▶ Travel Details  
 ▶ Additional Authorized Expenses

▼ Delay En route

	Begin Date	End Date	Delay En route	Days	
1	07/16/2015	07/22/2015	Leave INCONUS	7	[+/-]
2	07/23/2015	07/26/2015	Travel Time	4	[+/-]

When the Reporting row is approved, the member's job data record is updated with the Report details. If a message displays indicating that the job data row could not be inserted, this generally means that the member's job data record has another job data row with an effective date that is after the report date. PCS Orders can only insert a job data row when it's top-of-stack. You must contact PPC to insert the job data row.

**6** In some cases, depart and report details can be submitted for approvals together. This is known as 'Multiple Trvl Endorsement'.

In this case, an Actual Date must be indicated for **both** the Depart and Report row and neither date can be after the current date. Then, the Route for Approval button must be selected from the Report row only. When selected, the Approval Type will default to 'Multiple Trvl Endorsements'. This indicates that both depart and report details are being submitted for approval.

Step	Action
------	--------

Travel Orders		Find   View 1 First 1-2 of 2 Last																
*Seq Nbr:	1	Travel Type:	Depart															
Trvl Approval:																		
Estimated Date:	07/13/2015	Department:	015754 GFLM259															
Actual Date:	07/15/2015	Location:	AZ0130 PHOENIX, AZ															
Nature of Duty:	Duty	Position Number:	00114576 Asst Chief Pharmacist III															
		Posn Job Code:	P80025 Asst Chief Pharmacist III															
Other Location:	Route for Approval																	
<div> <div>Per Diem</div> <div>Travel Details</div> <div>Additional Authorized Expenses</div> </div>																		
*Seq Nbr:	99	Travel Type:	Report															
Trvl Approval:																		
Estimated Date:	07/26/2015	Department:	015760 GFLM25H															
Actual Date:	07/26/2015	Location:	CA0782 OAKLEY, CA															
Nature of Duty:	Duty	Position Number:	00114576 Asst Chief Pharmacist III															
		Posn Job Code:	P80025 Asst Chief Pharmacist III															
Other Location:	Route for Approval																	
<div> <div>Per Diem</div> <div>Travel Details</div> <div>Additional Authorized Expenses</div> </div>																		
<div> <div>Delay En route</div> <table border="1"> <thead> <tr> <th></th> <th>Begin Date</th> <th>End Date</th> <th>Delay En route</th> <th>Days</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>07/16/2015</td> <td>07/22/2015</td> <td>Leave INCONUS</td> <td>7</td> </tr> <tr> <td>2</td> <td>07/23/2015</td> <td>07/26/2015</td> <td>Travel Time</td> <td>4</td> </tr> </tbody> </table> </div>					Begin Date	End Date	Delay En route	Days	1	07/16/2015	07/22/2015	Leave INCONUS	7	2	07/23/2015	07/26/2015	Travel Time	4
	Begin Date	End Date	Delay En route	Days														
1	07/16/2015	07/22/2015	Leave INCONUS	7														
2	07/23/2015	07/26/2015	Travel Time	4														

## APPROVE ORDERS

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**Introduction** This section provides procedures for approving/denying PCS order approval requests. The following will require approvals:

- Order Travel Details
- Departing Endorsement
- Reporting Endorsement
- Multiple Trvl Endorsement
- Order Cancellation
- Order Amendment

After each order type has been approved, the order status will change to the following:

- Order Travel Details → Ready
  - Departing Endorsement → En route
  - Reporting Endorsement → Finished
  - Multiple Trvl Endorsement → Finished
  - Cancel Order → Cancelled
- 

**Menu Path(s)** Menu Navigation: Human Resources > Requests > View My Requests


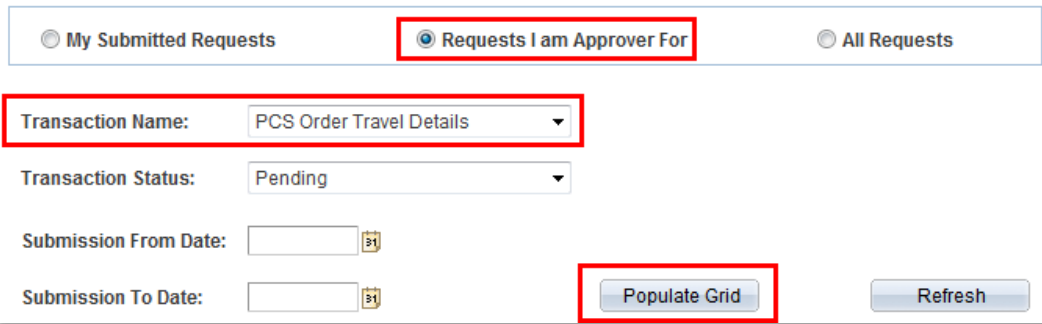


Portal Pagelet: Requests tab > Requests > View My Requests (All Type)

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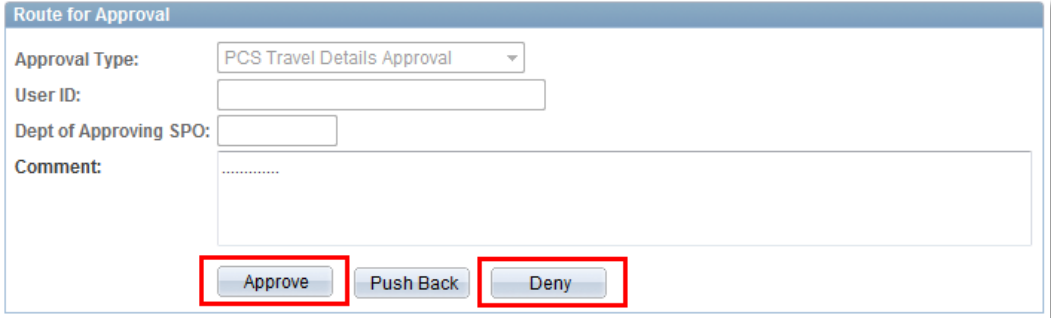

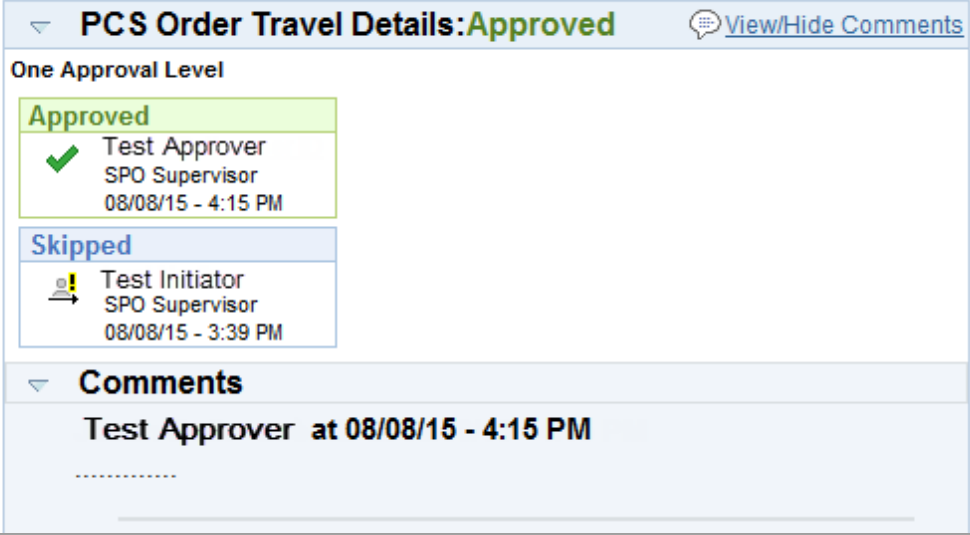
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  - Phone support hours are 0700-1600 (central time) Monday through Friday (and select weekends as posted on <http://www.uscg.mil/ppc/ccb/>.)
- 

**Procedure** The following steps will show you how to approve PCS order approval requests.

Step	Action
1	<p>Click on the <b>Requests</b> tab and select the <b>View My Requests (all types)</b> link in the Self Service Requests pagelet.</p> <p>Enterprise Menu navigation: Human Resources &gt; Requests &gt; View My Requests</p> 
2	<p>On the View My Action Requests page, select:</p> <ul style="list-style-type: none"> <li>▪ <b>Requests I am Approver For</b> = Yes</li> <li>▪ <b>Transaction Name</b> = select the type of approval you are approving. For PCS Orders, there are 4 approval types <ul style="list-style-type: none"> <li>➤ PCS Order Travel Details</li> <li>➤ PCS Departing Endorsement</li> <li>➤ PCS Reporting Endorsement</li> <li>➤ PCS Multiple Trvl Endorsement</li> </ul> </li> </ul> <p>To view all approvals, select All Transactions as the Transaction Name.</p> <p>Click the <b>Populate Grid</b> button. All approval requests matching the Transaction Name will be listed in the Order Approvals section.</p> 
3	<p>In the Order Approvals section, click the <b>Approve/Deny</b> link for the order type to be approved.</p>  <p> The approval page will display in a new browser tab or window.</p>
4	<p>In the Route for Approval section, enter any comments and click the Approve or Deny</p>



Step	Action
	<p>button.</p> <p> For PHS PCS Orders, the Push Back button serves the same function as the Deny button. Push Back is helpful only when there are multiple levels of approvals. PHS does not have multiple level approvals.</p>  <p>As an approver, you must review/audit the order details. Click on the tabs to review the order details. As an approver, these pages will display in read-only mode.</p> 
5	<p>If the order was approved successfully, a confirmation will display in the PCS Travel Details Approval section.</p> <p><b>PCS Travel Details Approval</b></p> 
6	<p>Repeat these steps for each order, cancellation, or amendment that was submitted for approvals. If an approval request is denied, the order must be corrected and resubmitted for approval by the initiator.</p>

Step	Action
	<p>When the PCS Reporting Endorsement or PCS Multiple Trvl Endorsement is approved, the member's job data record is updated with the Report details. If a message displays indicating a job data row could not be inserted, you must contact PPC to insert the job data row.</p>
7	<p>If estimated or actual dates were changed when the order type was submitted for approval (or, if actual date does not match the estimated date), the following message will display:</p> <div data-bbox="289 520 1188 877"><p><b>Message</b></p><p>Warning – You have changed the Estimated or Actual dates and the Order Begin or End dates will be changed. (30013,48)</p><p>If you change the Initial depart or the final report estimated or actual dates the related order begin date or the Order end will be adjusted accordingly.</p><p>OK Cancel</p></div> <p>Click the <b>Ok</b> button if this message appears.</p>

## CANCEL ORDER

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**Introduction** This section provides procedures for cancelling an order. Orders can be cancelled during any status: Authorized, Ready, En route, Finished. However, only approvers can cancel an order in either 'En route' or 'Finished' status which must be submitted for approval. Orders in 'Authorized' or 'Ready' status can be cancelled by the initiator and do not require an approval.

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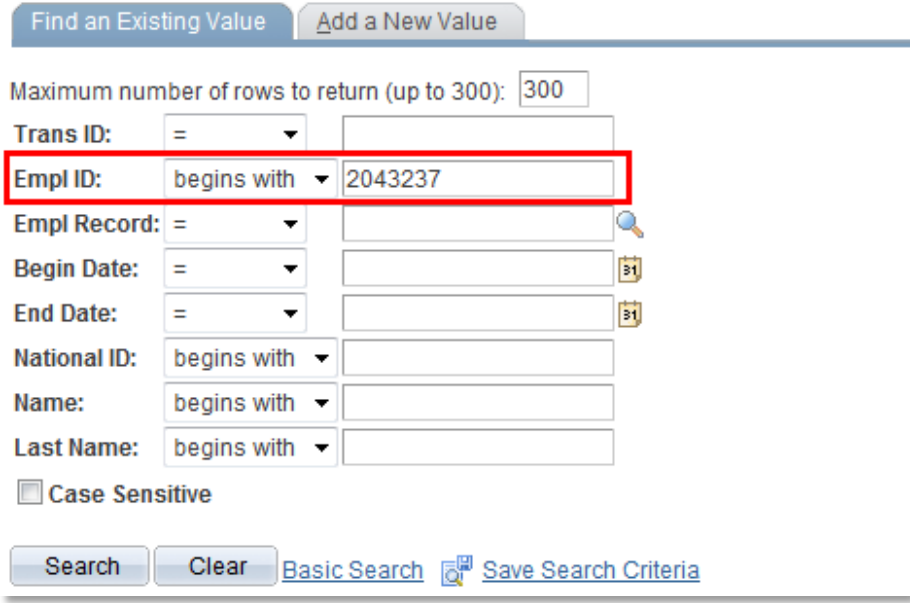
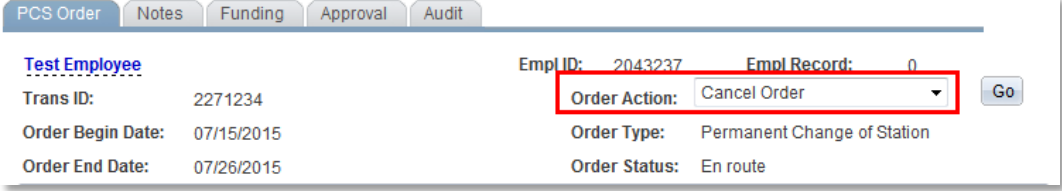

**Menu Path(s)** Menu Navigation: Orders > PCS Orders  
Portal Pagelet: Orders > PCS Orders

---

**Need Help?** If you do not know what data to enter/select for a certain field or have any questions regarding Direct Access, contact PPC Customer Care:

- The web address for support is <http://www.uscg.mil/ppc/ccb/>.
  - Customer Service phone number is: (866) 772-8724 (toll free) or (785) 339-2200.
  - Phone support hours are 0700-1600 (central time) Monday through Friday (and select weekends as posted on <http://www.uscg.mil/ppc/ccb/>.)
- 

**Procedure** The following steps will show you how to cancel a PCS order.

Step	Action
1	<p>Click the <b>PCS Orders</b> link in the Orders portal pagelet. Enterprise Menu navigation: Orders &gt; PCS Orders</p> 
2	<p>On the Find an Existing Value search page, enter the member's employee ID in the EmplID field.</p>  <p>Click the <b>Search</b> button.</p>
3	<p>In the Order Action field, select <b>Cancel Order</b>. Do not select Cancel Order and Tono as this is not a valid action for PHS orders.</p>  <p>Click the <b>Go</b> button.</p> <p> If the order has a pending approval, a message will display indicating that the pending approval must first be resolved.</p>
4	<p>If the order is <b>En route</b>, or <b>Finished</b> status, the cancellation will require an approval. On the approvals page, enter any comments.</p>

Step	Action
	<div><div><div>Route for Approval</div><div>Approval Type: <span>Cancel Order</span></div><div>User ID: <input type="text"/></div><div>Dept of Approving SPO: <span>010916</span> <span>ACM21</span></div><div>Comment: <input type="text"/></div><div>Submit</div></div><p>Click the <b>Submit</b> button.</p><p>If the order is in <b>Authorized</b> or <b>Ready</b> status, the cancellation will not require an approval and the order will be cancelled upon Save.</p></div>
5	<p>The order will be cancelled upon approval (or Save) and the status will automatically update to <b>Cancelled</b>.</p> <div><div><a href="#">Test Employee</a></div><div>Empl ID: 2043237    Empl Record: 0</div><div>Trans ID: 2271234    Order Action: <span>Go</span></div><div>Order Begin Date: 07/15/2015    Order Type: Permanent Change of Station</div><div>Order End Date: 07/26/2015    <span>Order Status: Cancelled</span></div></div>

## AMEND ORDER

---

**Introduction** Amending an order is a special process that allows the user to change the order's depart and report information after an order is in 'En route' or 'Finished' status. This can affect the order begin and end dates as well as member pay. To do this the user must be in 'Amend Mode'.

Amending an order is different from simply editing other data on the order because the fields that become editable are pay impacting and require approval. If the user has appropriate access, they can edit other parts of the order such as notes and travel information without being in 'Amend Mode'.

The following fields can be edited only in Amend Mode when after an order is in 'En route' status:

- Actual Date
- Position
- Department
- Location
- Estimated Date (depart and report rows)

Orders in Authorized and Ready statuses can be edited directly without being in 'Amend Mode'.

---

**Menu Path(s)** Menu Navigation: Orders > PCS Orders


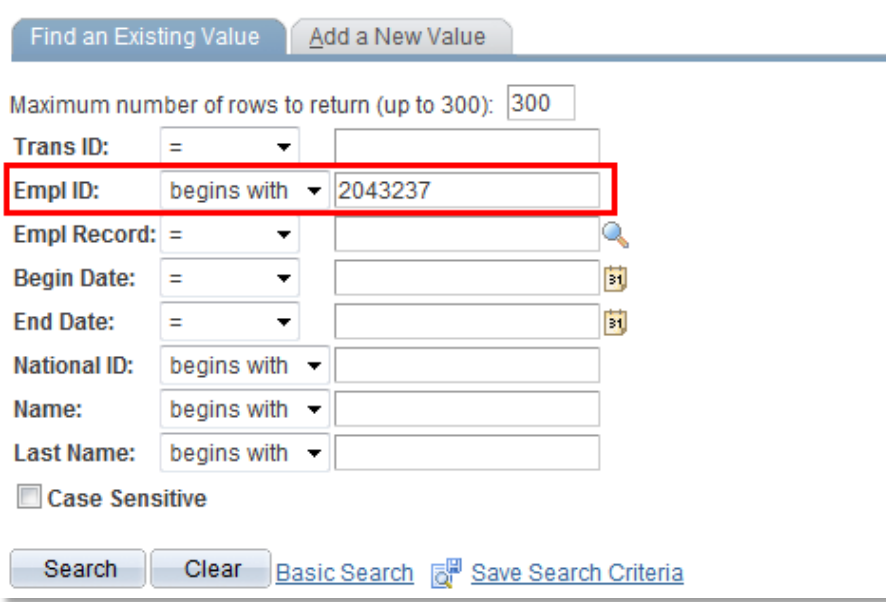
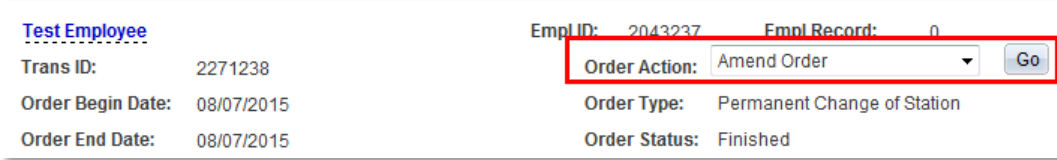
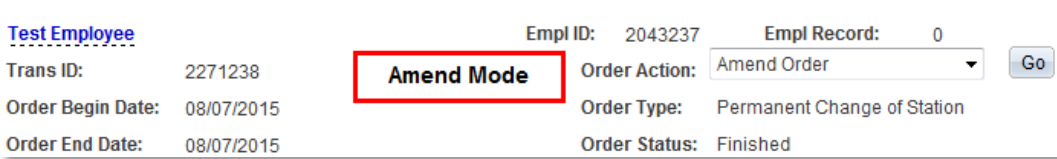
Portal Pagelet: Orders > PCS Orders





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**Need Help?** If you do not know what data to enter/select for a certain field or have any questions regarding Direct Access, contact PPC Customer Care:

- The web address for support is <http://www.uscg.mil/ppc/ccb/>.
  - Customer Service phone number is: (866) 772-8724 (toll free) or (785) 339-2200.
  - Phone support hours are 0700-1600 (central time) Monday through Friday (and select weekends as posted on <http://www.uscg.mil/ppc/ccb/>.)
- 

**Procedure** The following steps will show you how to amend a PCS Order.

Step	Action
1	<p>Click the <b>PCS Orders</b> link in the Orders portal pagelet. Enterprise Menu navigation: Orders &gt; PCS Orders</p> 
2	<p>On the Find an Existing Value search page, enter the member's employee ID in the EmplID field.</p>  <p>Click the <b>Search</b> button.</p>
3	<p>In the Order Action field, select <b>Amend Order</b>.</p>  <p>Click the <b>Go</b> button.</p>
4	<p>The order will display in 'Amend Mode'. The fields that are allowed to be amended are now editable. Make the necessary changes.</p> 

Step	Action
5	<p data-bbox="289 268 1435 373">'Amended' changes must be submitted for approval. To submit an amended order approval, click the Approval Tab. The "Amend Order" approval type will be defaulted. Enter any comments.</p> <div data-bbox="297 401 1344 705">  </div> <p data-bbox="289 737 594 768">Click the <b>Submit</b> button.</p> <div data-bbox="315 789 1435 930">  <p data-bbox="367 789 1435 930">The amended data will be saved. However the order begin/end dates will not be updated and job/payroll integration will not occur until the amended order is approved. If the amendments are denied, the prior actual dates and location, department and position will be restored to the travel rows.</p> </div> <p data-bbox="289 947 1435 1087">The amended data will be saved. However the order begin/end dates will not be updated and job/payroll integration will not occur until the amended order is approved. If the amendment is denied, the prior actual dates and location, department and position will be restored to the travel rows</p> <p data-bbox="289 1104 1435 1283">Upon approval, the system will update the order Begin and End Dates based on the Actual Dates, recalculate the duration, term and eligibility of the order, and update the member's Job record and payroll eligibility. It is possible that Amendments may make an order non-compliant due to date and duration changes. In this case, the order will not be allowed to proceed until the compliance is remedied.</p> <div data-bbox="315 1304 1435 1350">  <p data-bbox="367 1304 1435 1350">To exit Amend Mode without submitting for approval, simply exit the page.</p> </div> <div data-bbox="315 1371 1435 1423">  <p data-bbox="367 1371 1435 1423">An order will stay in AMEND MODE until it is approved, denied or withdrawn.</p> </div>



## PRINT ORDER

---

**Introduction** This section provides procedures for printing an order. To print an order, the Direct Access website must be allowed to bypass pop-up blocker.

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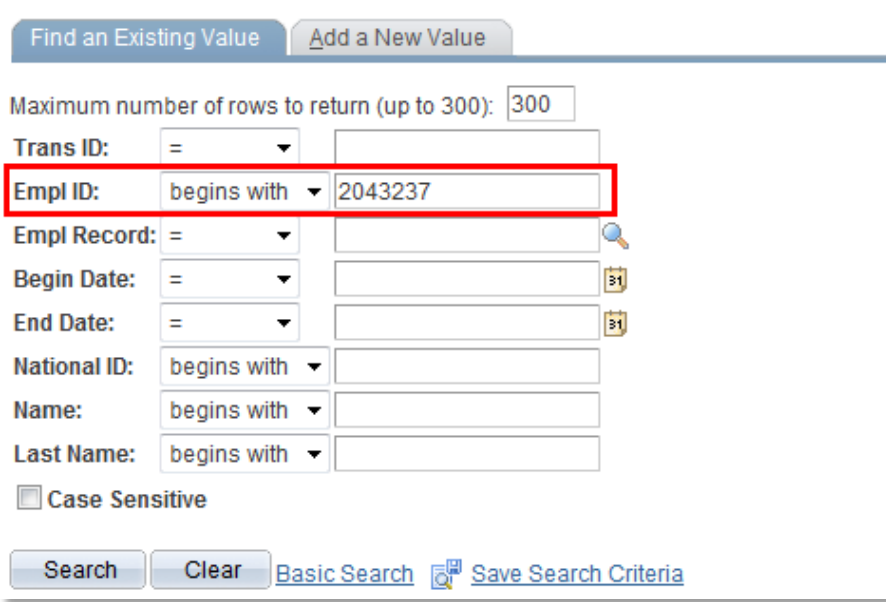
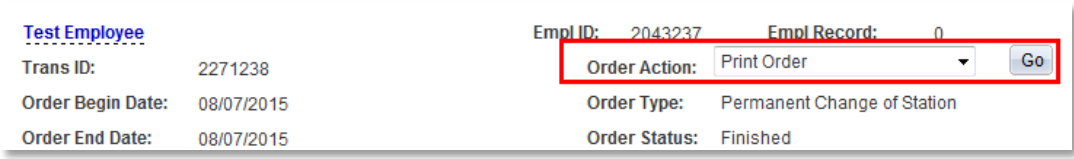

**Menu Path(s)** Menu Navigation: Orders > PCS Orders  
Portal Pagelet: Orders > PCS Orders


---

**Need Help?** If you do not know what data to enter/select for a certain field or have any questions regarding Direct Access, contact PPC Customer Care:

- The web address for support is <http://www.uscg.mil/ppc/ccb/>.
  - Customer Service phone number is: (866) 772-8724 (toll free) or (785) 339-2200.
  - Phone support hours are 0700-1600 (central time) Monday through Friday (and select weekends as posted on <http://www.uscg.mil/ppc/ccb/>.)
- 

**Procedure** The following steps will show you how to print an order.

Step	Action
1	<p>Click the <b>PCS Orders</b> link in the Orders portal pagelet. Enterprise Menu navigation: Orders &gt; PCS Orders</p> 
2	<p>On the Find an Existing Value search page, enter the member's employee ID in the EmplID field.</p>  <p>Click the <b>Search</b> button.</p>
3	<p>In the Order Action field, select <b>Print Order</b>. Click the <b>Go</b> button.</p>  <p>If no pop-up blocker message displays, proceed to the next step. If a pop-up blocker message displays select 'Allow Once' or 'Options for this site' to allow the PDF to display. This will reset the page and steps 2-3 must be repeated.</p> 
4	<p>After clicking the Go button, a Windows message will display. Select the appropriate</p>

Step	Action
	<p>option. If 'Open' is selected, the PDF will display in a new window.</p>  <p>The screenshot shows a file dialog box with the text: "Do you want to open or save 1NVAXS05RGDEKETUW39Q_CG_RSV_ORDER.pdf (4.18 KB) from [redacted] ?". At the bottom right, there are three buttons: "Open", "Save", and "Cancel". The "Open" button is highlighted with a red rectangular box.</p>

## UPDATE CAN INFORMATION

---

**Introduction** This section provides procedures for adding a Central Accounting Numbers (CANs) for a transfer.

The effective date for a transfer-related CAN update should match the actual date that was indicated for the Depart travel type.

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**Menu Path(s)** Menu Navigation: Workforce Development > Profile Management > Profiles > Person

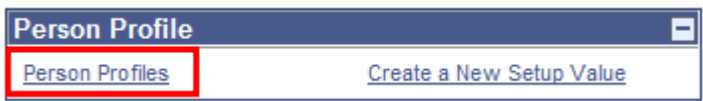
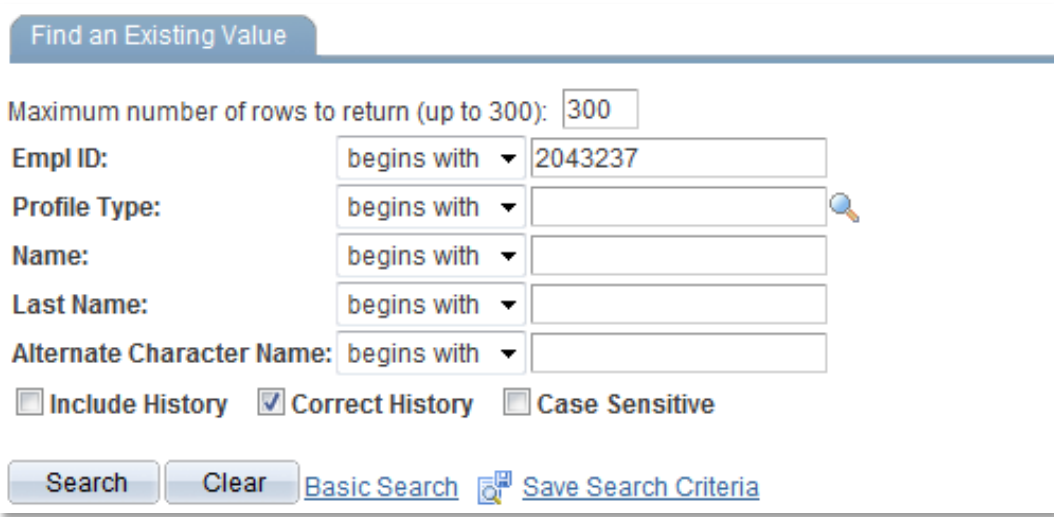
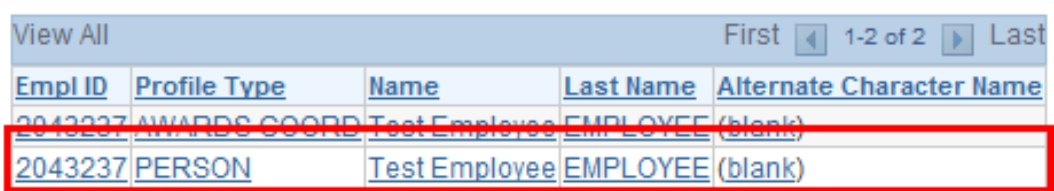
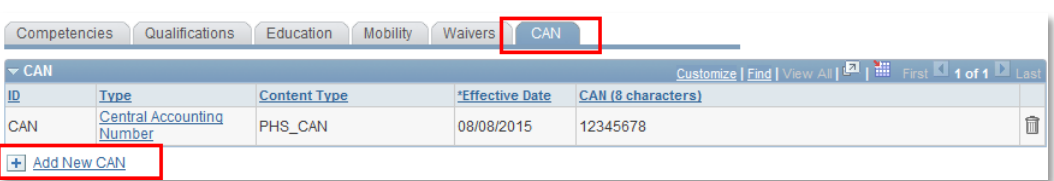
Portal Pagelet: Person Profiles > Person Profiles

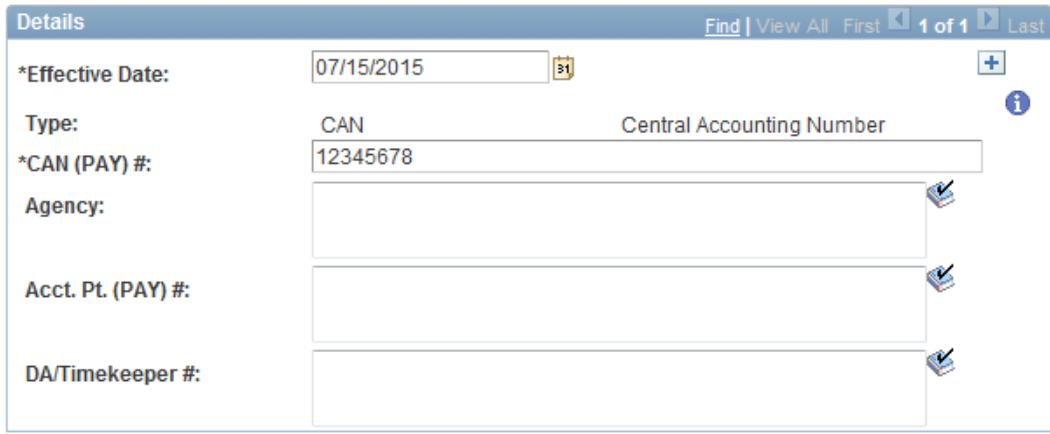
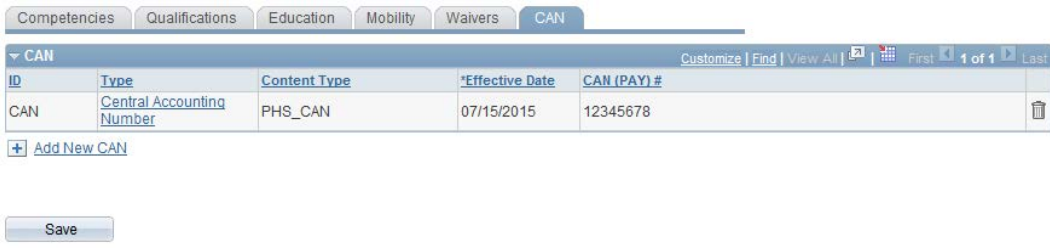
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**Need Help?** If you do not know what data to enter/select for a certain field or have any questions regarding Direct Access, contact PPC Customer Care:

- The web address for support is <http://www.uscg.mil/ppc/ccb/>.
  - Customer Service phone number is: (866) 772-8724 (toll free) or (785) 339-2200.
  - Phone support hours are 0700-1600 (central time) Monday through Friday (and select weekends as posted on <http://www.uscg.mil/ppc/ccb/>.)
- 

**Procedure** The following steps will show you how to add/modify CAN data for a PHS officer. All fields with an asterisk (\*) are required fields.

Step	Action
1	<p>Click the <b>Person Profiles</b> link in the Person Profiles portal pagelet.</p> <p>Enterprise Menu navigation: Workforce Development &gt; Profile Management &gt; Profiles &gt; Person</p> 
2	<p>On the Person Profiles search page, enter the member's employee ID in the EmplID field.</p>  <p>Click the <b>Search</b> button.</p>
3	<p>In the search results, select the <b>PERSON</b> row.</p> 
4	<p>On the Person Profile page, select the <b>CAN</b> tab and then select the <b>Add New CAN</b> link.</p> 
5	<p>On the Add New CAN page, select/enter:</p> <ul style="list-style-type: none"> <li>▪ <b>Effective Date</b> = this date should match the actual depart date for the order</li> <li>▪ <b>Type</b> = 'CAN'</li> </ul>

Step	Action
	<ul style="list-style-type: none"> <li><b>CAN</b> = enter the CAN number</li> </ul> <p>Enter appropriate data in the remaining fields which are optional.</p>  <p>Click the <b>Ok</b> button.</p>
6	<p>On the Person Profile page, click the <b>Save</b> button.</p> 

## UPDATE BUSINESS ADDRESS

---

**Introduction** This section provides procedures for updating a business address for a PCS order. Business address is needed for BAH entitlement.

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**Menu Path(s)** Menu Navigation: Workforce Administration > Personal Information > Modify a Person


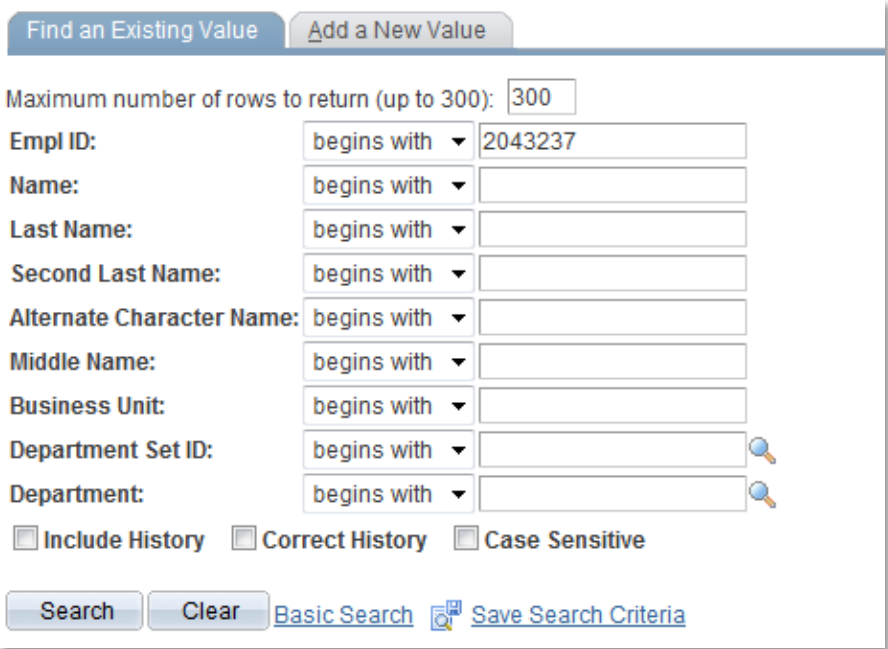

Portal Pagelet: Core HR > Personal Data

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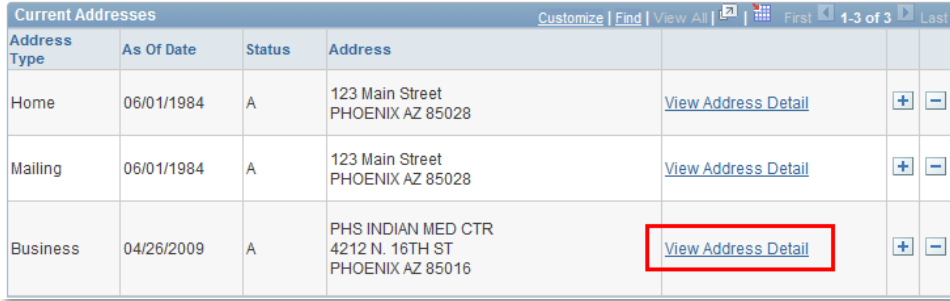
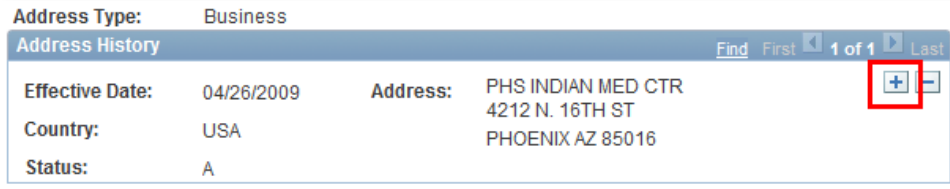
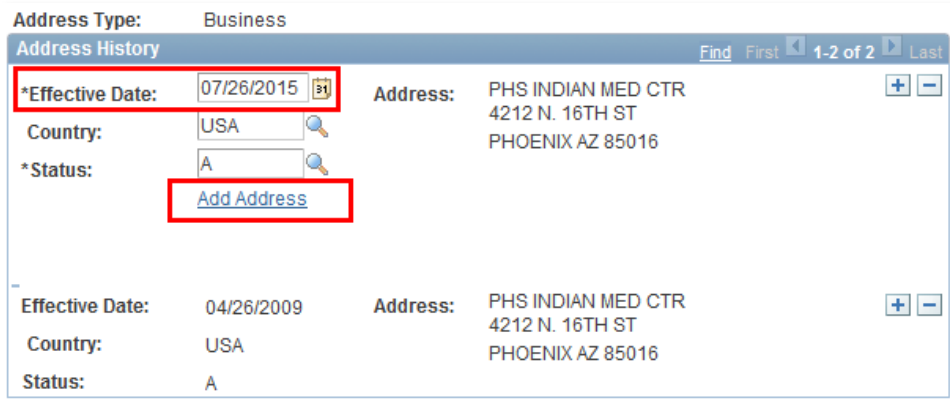
**Need Help?** If you do not know what data to enter/select for a certain field or have any questions regarding Direct Access, contact PPC Customer Care:

- The web address for support is <http://www.uscg.mil/ppc/ccb/>.
  - Customer Service phone number is: (866) 772-8724 (toll free) or (785) 339-2200.
  - Phone support hours are 0700-1600 (central time) Monday through Friday (and select weekends as posted on <http://www.uscg.mil/ppc/ccb/>.)
- 

**Procedure** The following steps will show you how to update a member's business address. All fields with an asterisk (\*) are required fields.

Step	Action
1	<p>Click the <b>Personal Data</b> link in the <b>Core HR</b> portal pagelet.</p> <p>Enterprise Menu navigation: Workforce Administration &gt; Personal Information &gt; Modify a Person</p> 
2	<p>On the Find an Existing Value search page, enter the members employee ID in the EmplID field.</p>  <p>Click the <b>Search</b> button.</p>
3	<p>Click the Contact Information tab.</p> 
4	<p>In the Current Addresses section, click the <b>View Address Detail</b> link for the <b>Business</b> Address Type. If there is not an existing Business address, skip to Step 9.</p>



Step	Action
	
5	<p>On the Address History page, click the + icon.</p> 
6	<p>In the new row, enter the <b>Effective Date</b>. This date should match the actual Report date on the order.</p>  <p>Click the <b>Add Address</b> link.</p>
7	<p>On the Edit Address page, update the address.</p>



Step	Action
------	--------

Address Type: Business

Address History Find First 1 of 1 Last

\*Effective Date: 07/26/2015 31 Address: + -

Country: USA 🔍

\*Status: A 🔍

[Add Address](#)

On the **Edit Address** page enter the business address then click the Ok button. Click Ok again on the Address History page.

Country: United States

Address 1: PHS INDIAN MED CTR

Address 2: 123 South Street

Address 3:

City: Oakley State: CA 🔍

Postal: 75485

County:

On the Contact Information page, the new business address is now displayed.

Current Addresses <span>Customize   Find   View All   First 1-3 of 3 Last</span>					
Address Type	As Of Date	Status	Address		
Home	06/01/1984	A	123 Main Street PHOENIX AZ 85028	<a href="#">View Address Detail</a>	<span>+</span> <span>-</span>
Mailing	06/01/1984	A	123 Main Street PHOENIX AZ 85028	<a href="#">View Address Detail</a>	<span>+</span> <span>-</span>
Business	07/26/2015	A	PHS INDIAN MED CTR 123 South Street Oakley CA 75485	<a href="#">Edit/View Address Detail</a>	<span>+</span> <span>-</span>

Click the **Save** button.

## ADD/UPDATE CONTRACT CLAUSE

---

**Introduction** This section provides procedures for adding/updating a contract clause in the contract clause table to be used in a PCS Order or the New Hire Report.

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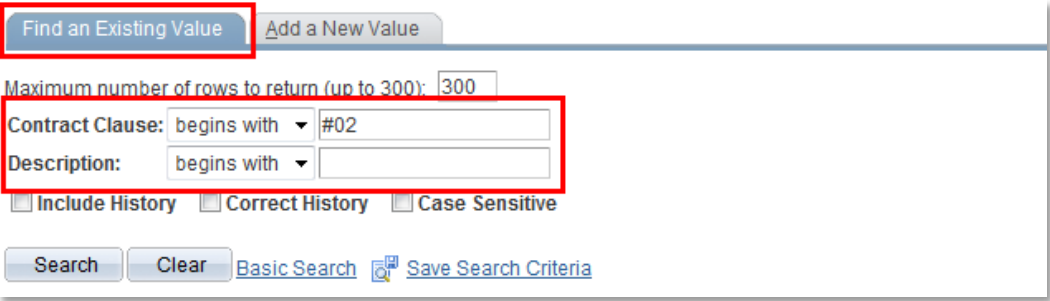

**Menu Path(s)** Menu Navigation: Orders > Setup > Contract Clauses  
Portal Pagelet: Orders > Contract Clauses

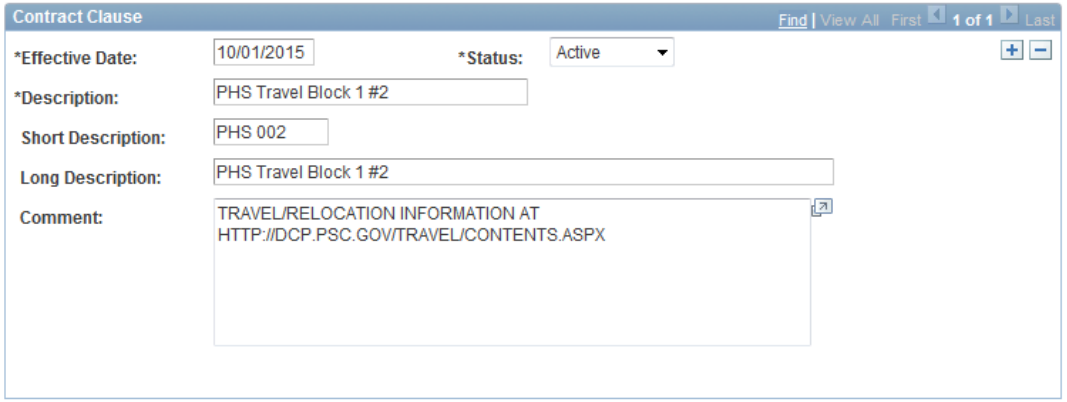
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**Need Help?** If you do not know what data to enter/select for a certain field or have any questions regarding Direct Access, contact PPC Customer Care:

- The web address for support is <http://www.uscg.mil/ppc/ccb/>.
  - Customer Service phone number is: (866) 772-8724 (toll free) or (785) 339-2200.
  - Phone support hours are 0700-1600 (central time) Monday through Friday (and select weekends as posted on <http://www.uscg.mil/ppc/ccb/>.)
- 

**Procedure** The following steps will show you how to add contract clauses

Step	Action
1	<p>Click the <b>Contract Clauses</b> link in the <b>Orders</b> portal pagelet.</p> <p>Enterprise Menu navigation: Orders &gt; Setup &gt; Contract Clauses</p> 
2	<p>To <b>update an existing contract clause</b>, enter the contract clause ID and/or description on the <b>Find an Existing Value</b> page. Click the Correct History checkbox if you are correcting an existing contract clause. Then, click the <b>Search</b> button.</p>  <p>To <b>add a new contract clause</b>, click on the <b>Add a New Value</b> tab and enter a Contract Clause ID. This ID must be unique. Then, click the <b>Add</b> button.</p> 
3	<p>On the Contract Clause page, enter the contract clause data. If you are updating an existing contract clause and wish to retain history, click the '+' icon to insert a new row and then make your updates. If you are in correction mode, you can make updates to the existing data without inserting a row. However, this will not retain history.</p> <p>Enter/select the following:</p> <ul style="list-style-type: none"> <li>▪ <b>Effective Date</b> = Enter when the contract clause should take effect. This date should be before the job data effdt for anyone who will be using this contract clause. For example, if you added a new contract clause with an effective date of 1/1/16 and want to use this contract clause for the new hire order, the member's job data effdt must be after 1/1/16. If it is before, the contract clause will not be selectable.</li> <li>▪ <b>Description</b> = Enter contract clause description</li> <li>▪ <b>Short Description</b> = Enter short description. If left blank, the description will</li> </ul>

Step	Action
	<p>default (but truncated if it exceeds 10 characters.</p> <ul style="list-style-type: none"><li>▪ <b>Long Description</b> = Enter long description</li><li>▪ <b>Comment</b> = Enter contract clause text. This is the text that will display on the PCS Order or New Hire Order.</li></ul> 
4	Click the <b>Save</b> button.

## RUN TRANSFER REPORT

---

**Introduction** This section provides procedures for running the PHS Transfer Report.

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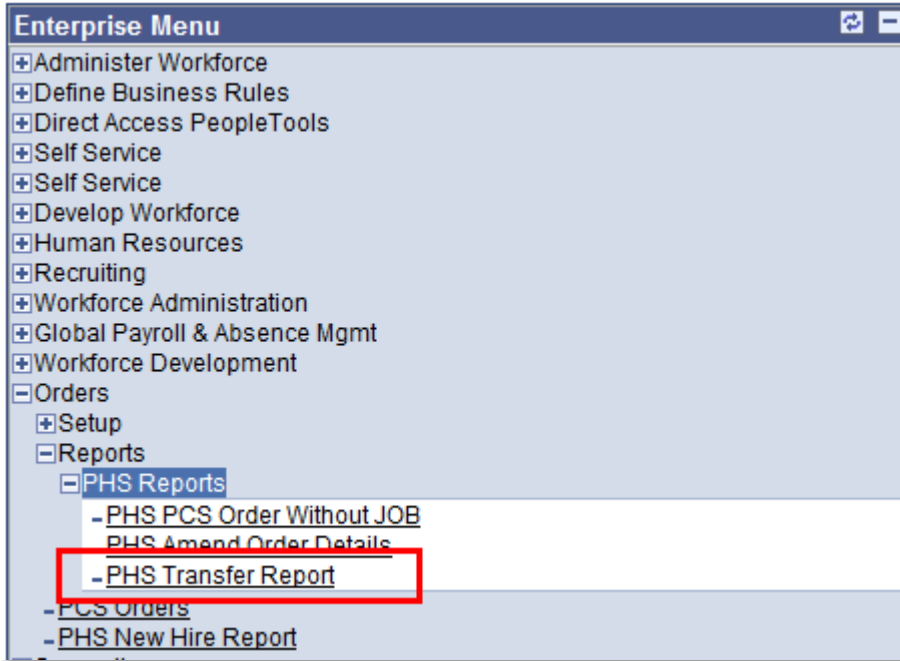
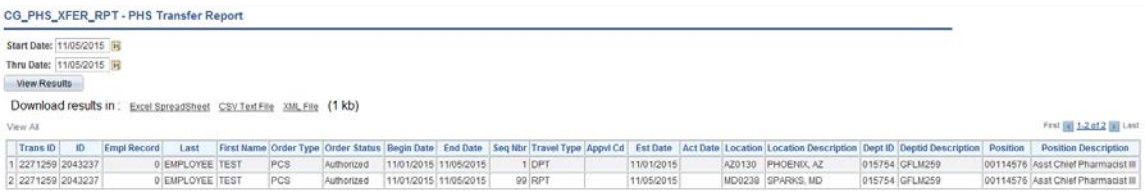
**Menu Path(s)** Menu Navigation: Orders > Reports > PHS Reports > PHS Transfer Report  
Portal Pagelet: N/A

---

**Need Help?** If you do not know what data to enter/select for a certain field or have any questions regarding Direct Access, contact PPC Customer Care:

- The web address for support is <http://www.uscg.mil/ppc/ccb/>.
  - Customer Service phone number is: (866) 772-8724 (toll free) or (785) 339-2200.
  - Phone support hours are 0700-1600 (central time) Monday through Friday (and select weekends as posted on <http://www.uscg.mil/ppc/ccb/>.)
- 

**Procedure** The following steps will show you how execute the PHS Transfer Report.

Step	Action
1	<p>In the Enterprise Menu, navigate to: Orders &gt; Reports &gt; PHS Reports &gt; PHS Transfer Report</p> 
2	<p>On the report criteria page, enter a date range in the Start Date and Thru Date fields.</p> <p>Any members who have either an order begin date or end date that falls within this range will display in the report.</p>  <p>If the Report row is fully completed, meaning, the department, location, and position number are populated, the report will display two rows for the member: Depart row and Report row.</p> <p>See <a href="#">Appendix A</a> for more information regarding how Order Begin and End Dates are set.</p>



## APPENDIX A – UNDERSTANDING ORDER DATES FOR THE TRANSFER REPORT

When an order is created, the dates you designate as the Begin Date and End Date on the Add a New Value page default as the Estimated Depart and Report Dates and as the Order Begin and End Dates. If the Estimated Dates are changed for the Depart and/or Report row, the Order Begin/End Dates will change accordingly.

**PCS Orders**

Find an Existing Value | Add a New Value

Trans ID:   
 Empl ID:   
 Empl Record:    
 Begin Date:    
 End Date:

Find an Existing Value | Add a New Value

---

**PCS Order** | Notes | Funding | Approval | Audit

**Test Employee** | Empl ID: 2043237 | Empl Record: 0 |

Trans ID: 2271259  
 Order Begin Date: 11/01/2015  
 Order End Date: 11/05/2015

Order Action:   
 Order Type: Permanent Change of Station  
 Order Status: Authorized

---

**Travel Orders** | Find | View 1 | First | 1-2 of 2 | Last

\*Seq Nbr:  Travel Type:  Trvl Approval:

Estimated Date:  Department:  GFLM259  
 Actual Date:  Location:  PHOENIX, AZ  
 Nature of Duty:  Position Number:  Asst Chief Pharmacist III  
 Posn Job Code: P80025 Asst Chief Pharmacist III  
 Other Location:

▶ Per Diem  
 ▶ Travel Details  
 ▶ Additional Authorized Expenses

---

\*Seq Nbr:  Travel Type:  Trvl Approval:

Estimated Date:  Department:  GFLM259  
 Actual Date:  Location:  SPARKS, MD  
 Nature of Duty:  Position Number:  Asst Chief Pharmacist III  
 Posn Job Code: P80025 Asst Chief Pharmacist III  
 Other Location:

▶ Per Diem  
 ▶ Travel Details  
 ▶ Additional Authorized Expenses

The Order Begin/End Dates will change as the order is processed. When the Actual Date for the Depart row or Report row is approved, this then becomes the Order Begin Date.

PCS Order   Notes   Funding   Approval   Audit

**Test Employee**   Empl ID: 2043237   Empl Record: 0

Trans ID: 2271259   Order Action:    **Go**

Order Begin Date: 11/03/2015   Order Type: Permanent Change of Station

Order End Date: 11/05/2015   Order Status: En route

---

**Travel Orders**   Find | View 1   First 1-2 of 2 Last

\*Seq Nbr: 1   Travel Type: Depart   Trvl Approval: Approved

Estimated Date: 11/01/2015   Department: 015754   GFLM259

Actual Date: 11/03/2015   Location: AZ0130   PHOENIX, AZ

Nature of Duty: Duty   Position Number: 00114576   Asst Chief Pharmacist III

Posn Job Code: P80025   Asst Chief Pharmacist III

Other Location:    **Route for Approval**

▶ Per Diem

▶ Travel Details

▶ Additional Authorized Expenses

---

\*Seq Nbr: 99   Travel Type: Report   Trvl Approval:

Estimated Date: 11/05/2015   Department: 015754   GFLM259

Actual Date:    Location: MD0238   SPARKS, MD

Nature of Duty: Duty   Position Number: 00114576   Asst Chief Pharmacist III

Posn Job Code: P80025   Asst Chief Pharmacist III

Other Location:    **Route for Approval**

▶ Per Diem

▶ Travel Details

▶ Additional Authorized Expenses

The PHS Transfer report will display any order that has either the Order Begin Date or Order End Date that falls within the date range.

#### CG\_PHS\_XFER\_RPT - PHS Transfer Report

Start Date: 11/01/2015   Thru Date: 11/01/2015   **View Results**

No matching values were found.

\*\*\*Neither the Order Begin Date or Order End Date from the order above fall within the Start and Thru Date range of the report. As a result, order the was not displayed in the report.

Trans ID	ID	Empl Record	Last	First Name	Order Type	Order Status	Begin Date	End Date	Seq Nbr	Travel Type	Appvl Cd	Est Date	Act Date	Location	Location Description	Dept ID	Deptid Description	Position	Position Description
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## CG\_PHS\_XFER\_RPT - PHS Transfer Report

Start Date: 11/03/2015

Thru Date: 11/03/2015

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First 1-2 of 2 Last

Trans ID	ID	Empl Record	Last	First Name	Order Type	Order Status	Begin Date	End Date	Seq Nbr	Travel Type	Appvl Cd	Est Date	Act Date	Location	Location Description	Dept ID	Deptid Description	Position	Position Description	
1	2271259	2043237	0	EMPLOYEE	TEST	PCS	En route	11/03/2015	11/05/2015	1	DPT	Approved	11/01/2015	11/03/2015	AZ0130	PHOENIX, AZ	015754	GFLM259	00114576	Asst Chief Pharmacist III
2	2271259	2043237	0	EMPLOYEE	TEST	PCS	En route	11/03/2015	11/05/2015	99	RPT		11/05/2015		MD0238	SPARKS, MD	015754	GFLM259	00114576	Asst Chief Pharmacist III

## CG\_PHS\_XFER\_RPT - PHS Transfer Report

Start Date: 11/04/2015

Thru Date: 11/05/2015

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First 1-2 of 2 Last

Trans ID	ID	Empl Record	Last	First Name	Order Type	Order Status	Begin Date	End Date	Seq Nbr	Travel Type	Appvl Cd	Est Date	Act Date	Location	Location Description	Dept ID	Deptid Description	Position	Position Description	
1	2271259	2043237	0	EMPLOYEE	TEST	PCS	En route	11/03/2015	11/05/2015	1	DPT	Approved	11/01/2015	11/03/2015	AZ0130	PHOENIX, AZ	015754	GFLM259	00114576	Asst Chief Pharmacist III
2	2271259	2043237	0	EMPLOYEE	TEST	PCS	En route	11/03/2015	11/05/2015	99	RPT		11/05/2015		MD0238	SPARKS, MD	015754	GFLM259	00114576	Asst Chief Pharmacist III

## CG\_PHS\_XFER\_RPT - PHS Transfer Report

Start Date: 11/02/2015

Thru Date: 11/05/2015

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First 1-2 of 2 Last

Trans ID	ID	Empl Record	Last	First Name	Order Type	Order Status	Begin Date	End Date	Seq Nbr	Travel Type	Appvl Cd	Est Date	Act Date	Location	Location Description	Dept ID	Deptid Description	Position	Position Description	
1	2271259	2043237	0	EMPLOYEE	TEST	PCS	En route	11/03/2015	11/05/2015	1	DPT	Approved	11/01/2015	11/03/2015	AZ0130	PHOENIX, AZ	015754	GFLM259	00114576	Asst Chief Pharmacist III
2	2271259	2043237	0	EMPLOYEE	TEST	PCS	En route	11/03/2015	11/05/2015	99	RPT		11/05/2015		MD0238	SPARKS, MD	015754	GFLM259	00114576	Asst Chief Pharmacist III